


# KB1007 Transfer your premium subscription

Please start a new thread at the [Premium Membership Support](#) using your premium account. A Voobly administrator will deal with your request shortly.

	<b>Premium Priority Support (privacy enabled)</b> (Restricted to Silver Membership) Voobly premium subscribers benefit from priority support.	390 Topics 828 Replies	
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## Important

- [Voobly.com](#) does allow the transfer of your premium subscription once every 6 months. Before your premium subscription can be transferred to another account, you must provide the billing information and confirm, that you are the owner of both accounts.
- [Voobly.com](#) does not allow to transfer your premium subscription, either through gift or sale, or make your password available to others. If you share your account or billing information, you may have your subscription canceled without refund.
- [Voobly.com](#) does not allow the transfer of premium subscriptions, that have been purchased for a friend using the option "enrollment for a friend".
- [Voobly.com](#) does not allow the transfer of premium awards you won as prizes in [Voobly.com](#) hosted tournaments.
- [Voobly.com](#) premium subscriptions purchases will be applied within 24 hours, as this is not an immediate process. Your request will be handled as soon as possible.

## Related articles

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- [KB1036 How to install Age of Empires II HD](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)
- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1041 Macintosh Support for Voobly](#)