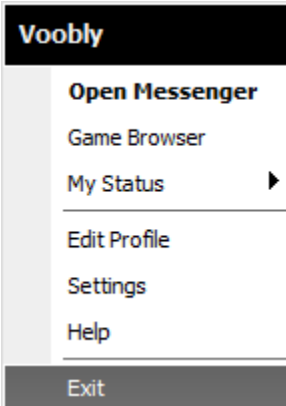


KB1054 Clean installation of AoE2HD with compatibility patch

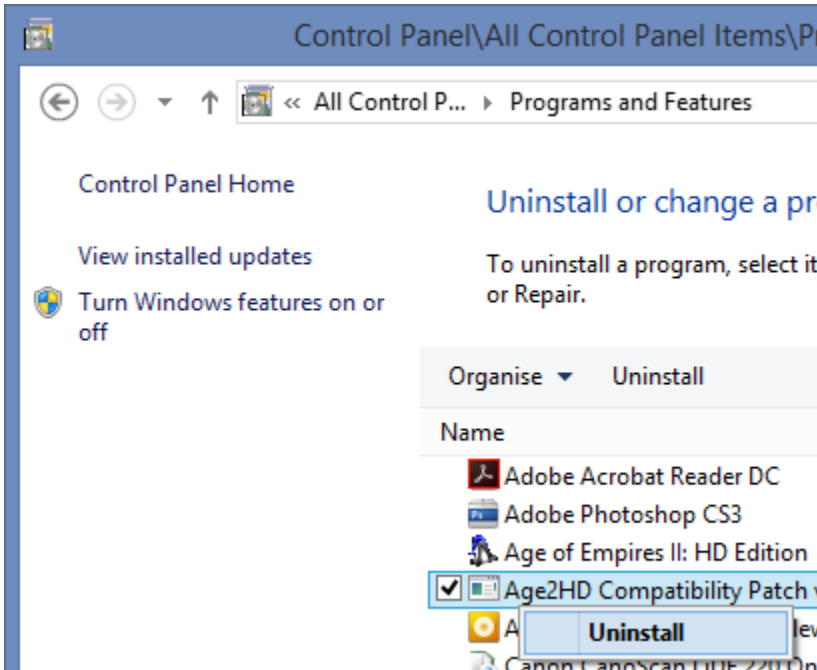
This article applies to all operating systems.

Step-by-step guide

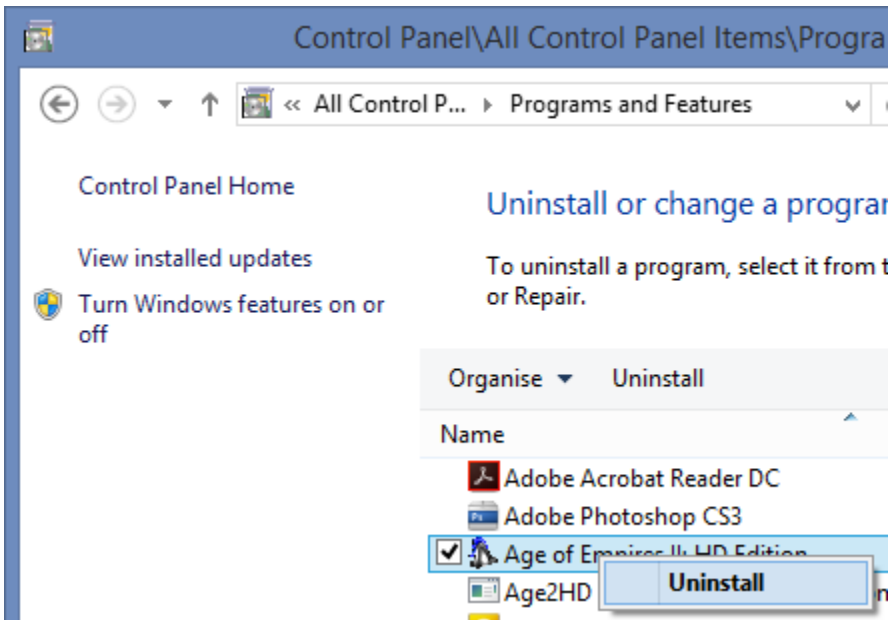
1. Uninstall Age of Empires II: The Age of King and Age of Empires II: The Conquerors Expansion pack.
2. Please make sure to close Voobly, before performing a clean installation of Age of Empires II, else you will run into more problems.



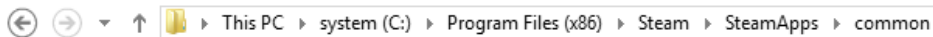
3. Uninstall any previously installed **compatibility patches** from **Control Panel > Programs & Features**.



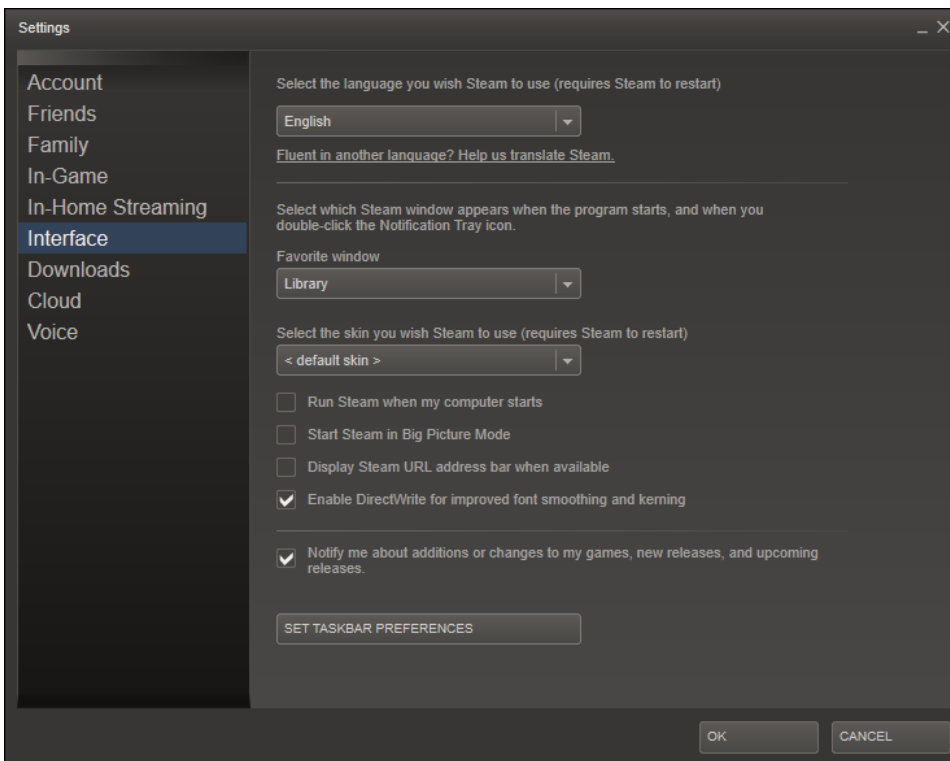
4. Uninstall Age2HD from **Control Panel > Programs & Features**.



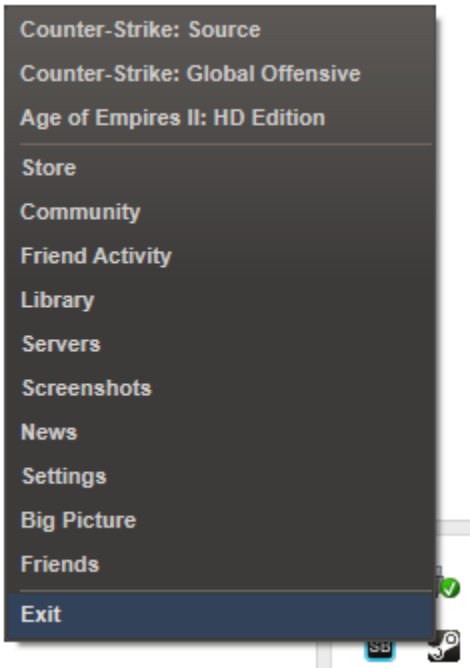
5. Rename the folder **Age2HD** to **Age2HD_old** in **C:\Program Files (x86)\Steam\SteamApps\common**.



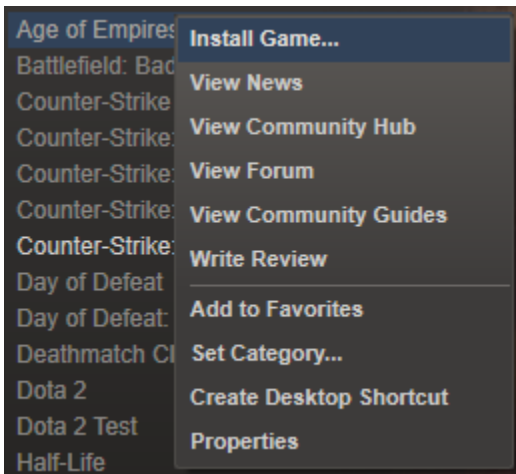
6. Go to **View > Settings > Interface** and set Steam language to **English**.



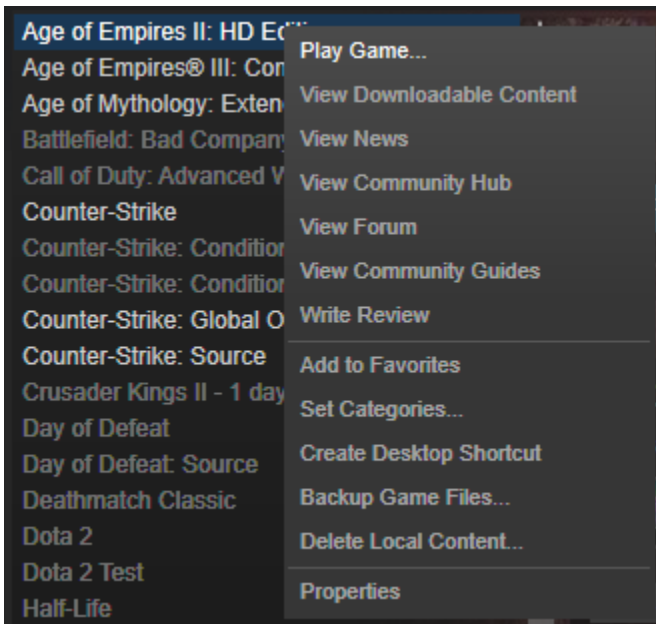
7. Exit Steam and restart the client.



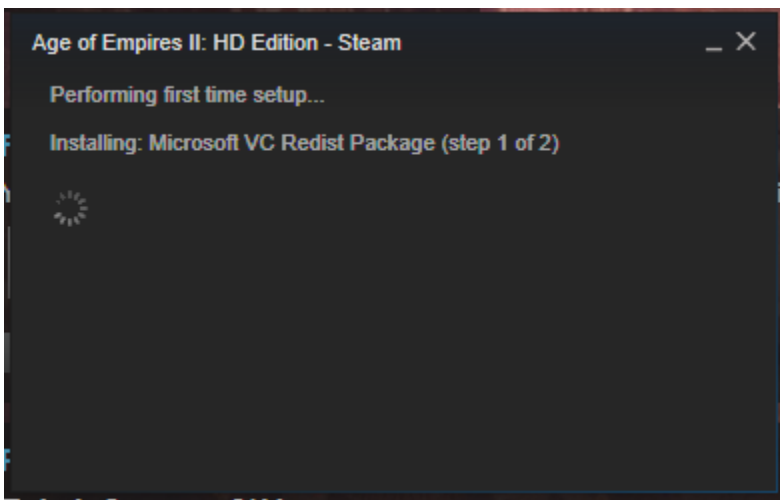
8. Install AoE2HD through Steam client



9. Right-click on Age of Empires II: HD-Edition and click Play Game.



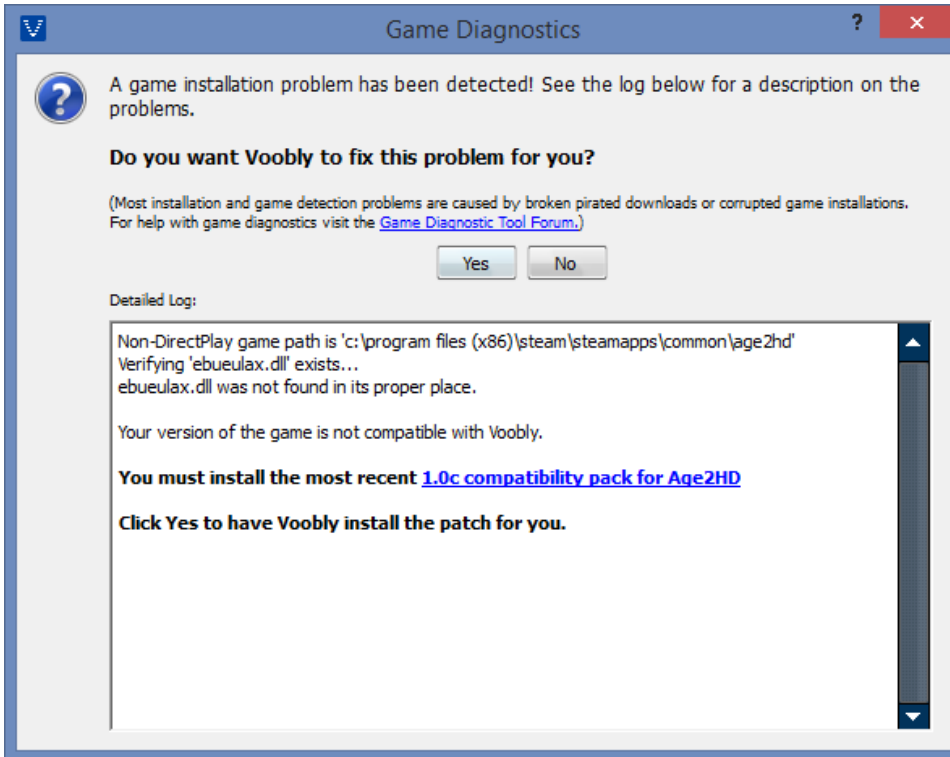
10. Wait for the dependencies and updates to be installed.



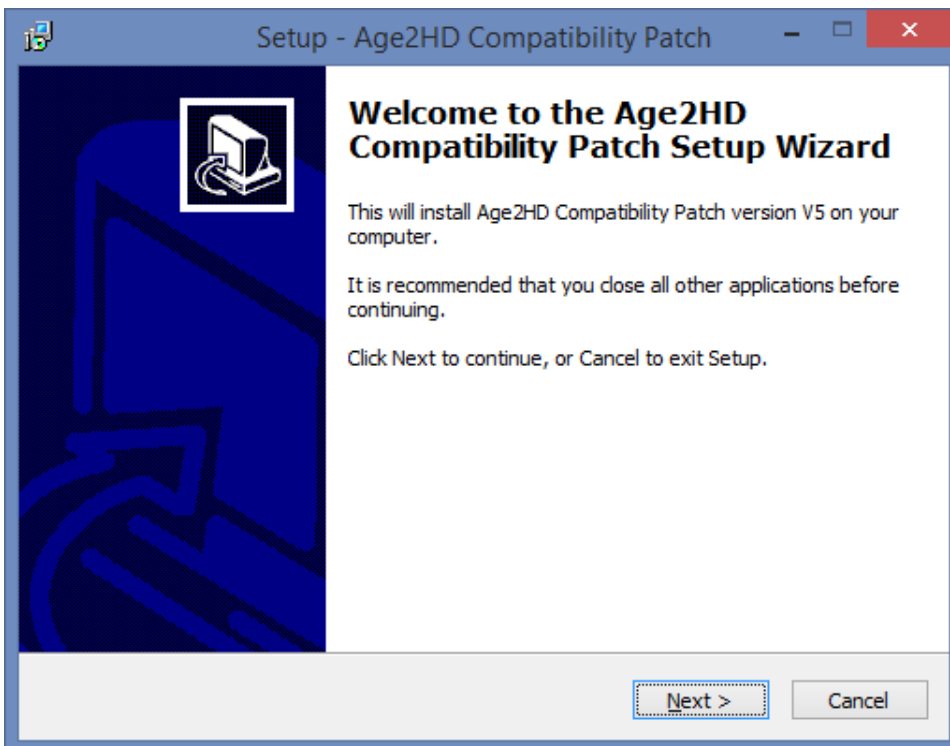
11. Click **Play** to start Aoe2HD and **Exit** once you the program was started for the first time.



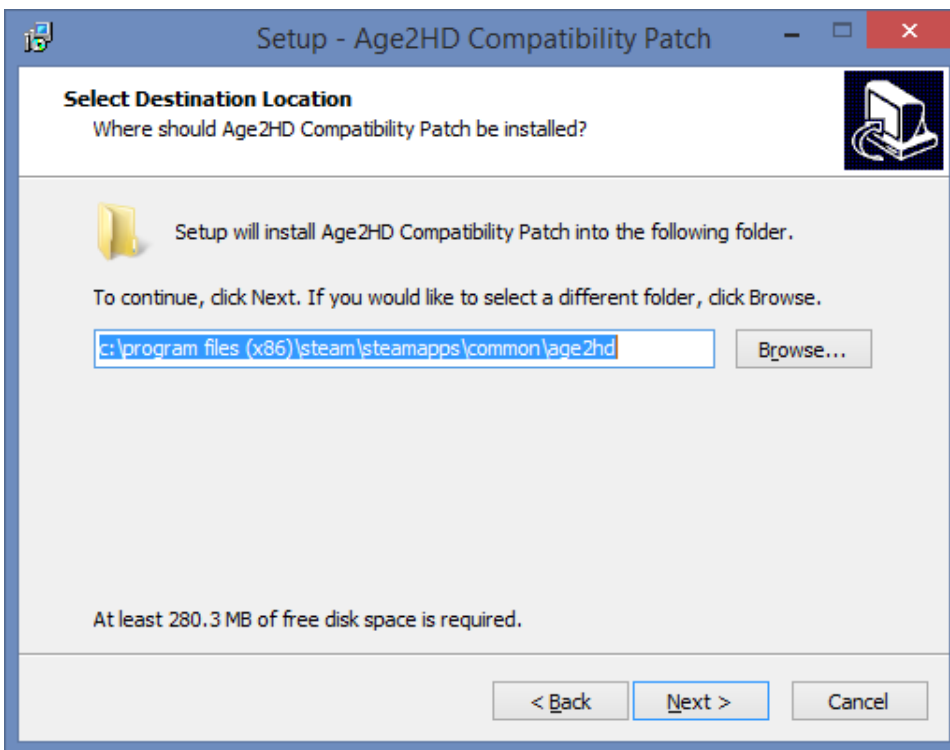
12. Now join one of the AOC lobbies on Voobly and the **Game Diagnostic should pop up**. If that's not the case, click **Game Diagnostic** in **menu Options** and click **Yes**.



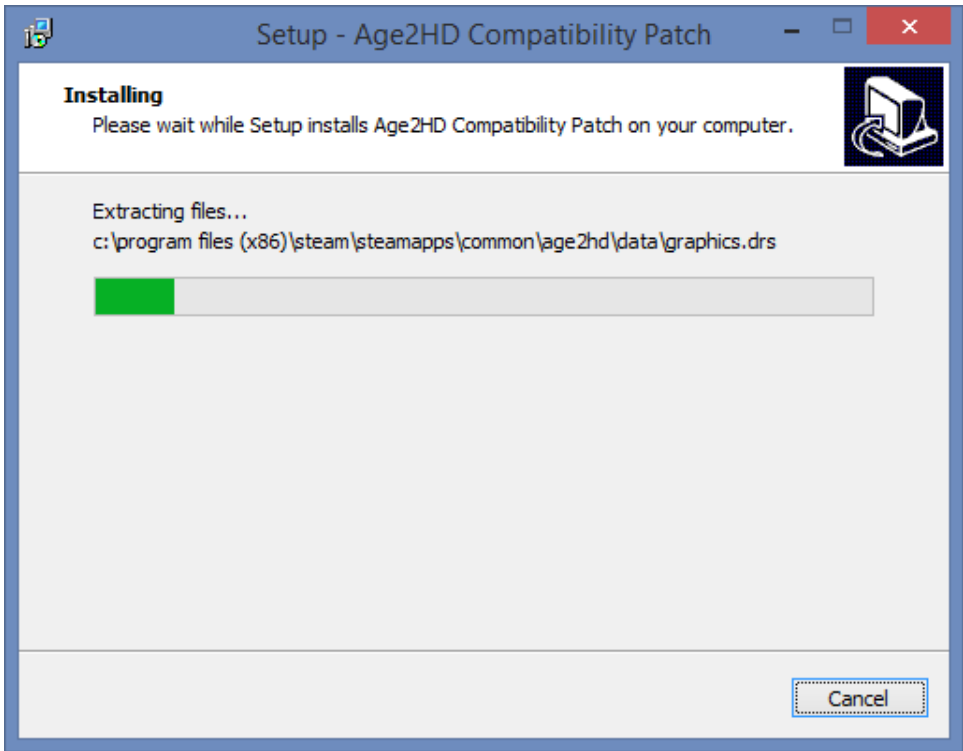
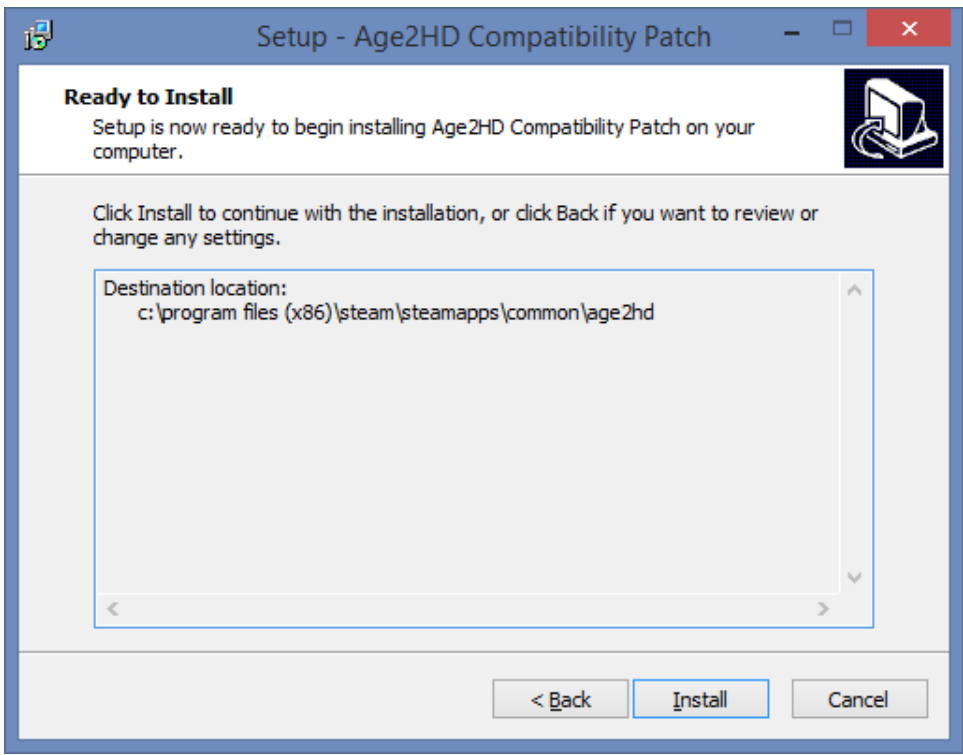
13. The compatibility patch will now download in the background. You should see the following window below. Click **Next**.



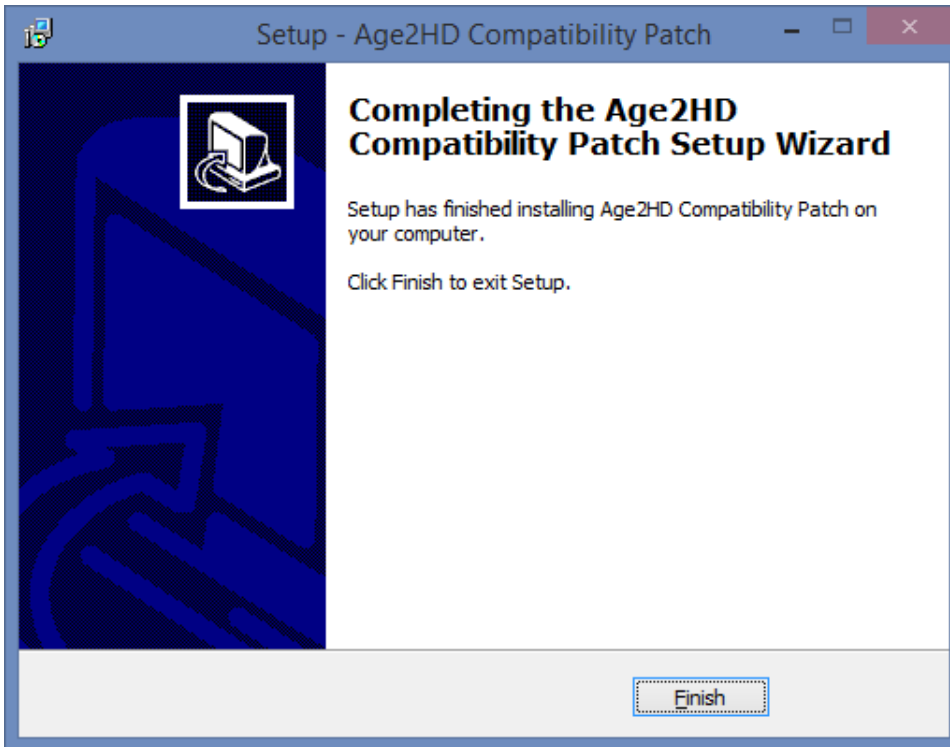
14. Double check whether Age2HD is installed in the directory shown below and click **Next**.
- 32-Bit: C:\Program Files\Steam\SteamApps\common\Age2HD
 - 64-Bit: C:\Program Files (x86)\Steam\SteamApps\common\Age2HD



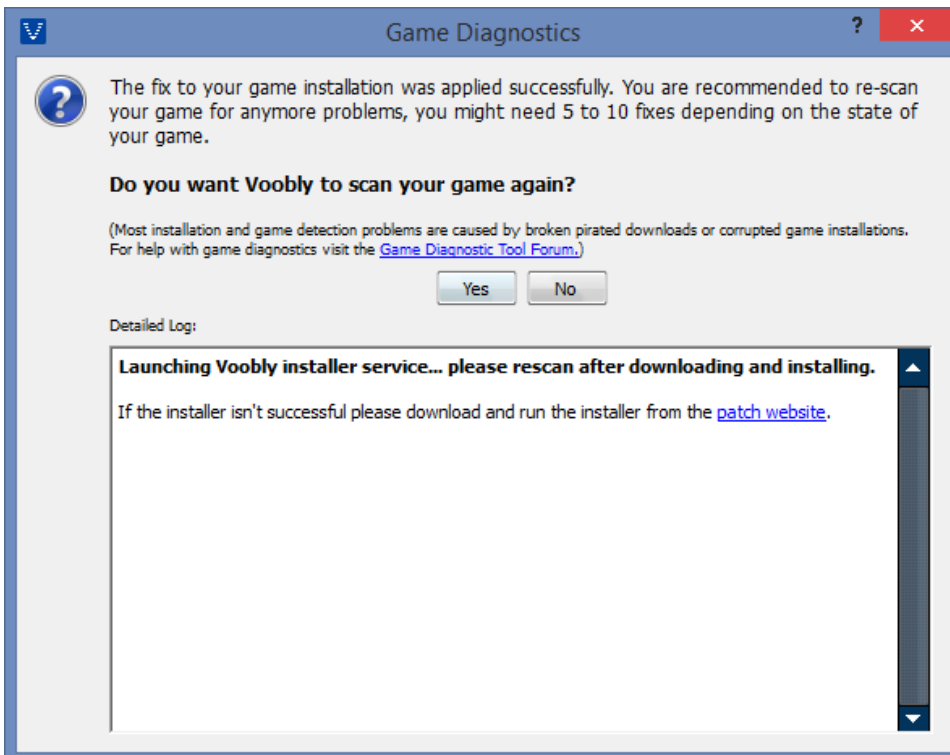
15. Confirm the installation by clicking **Install** and wait for the installation to complete.



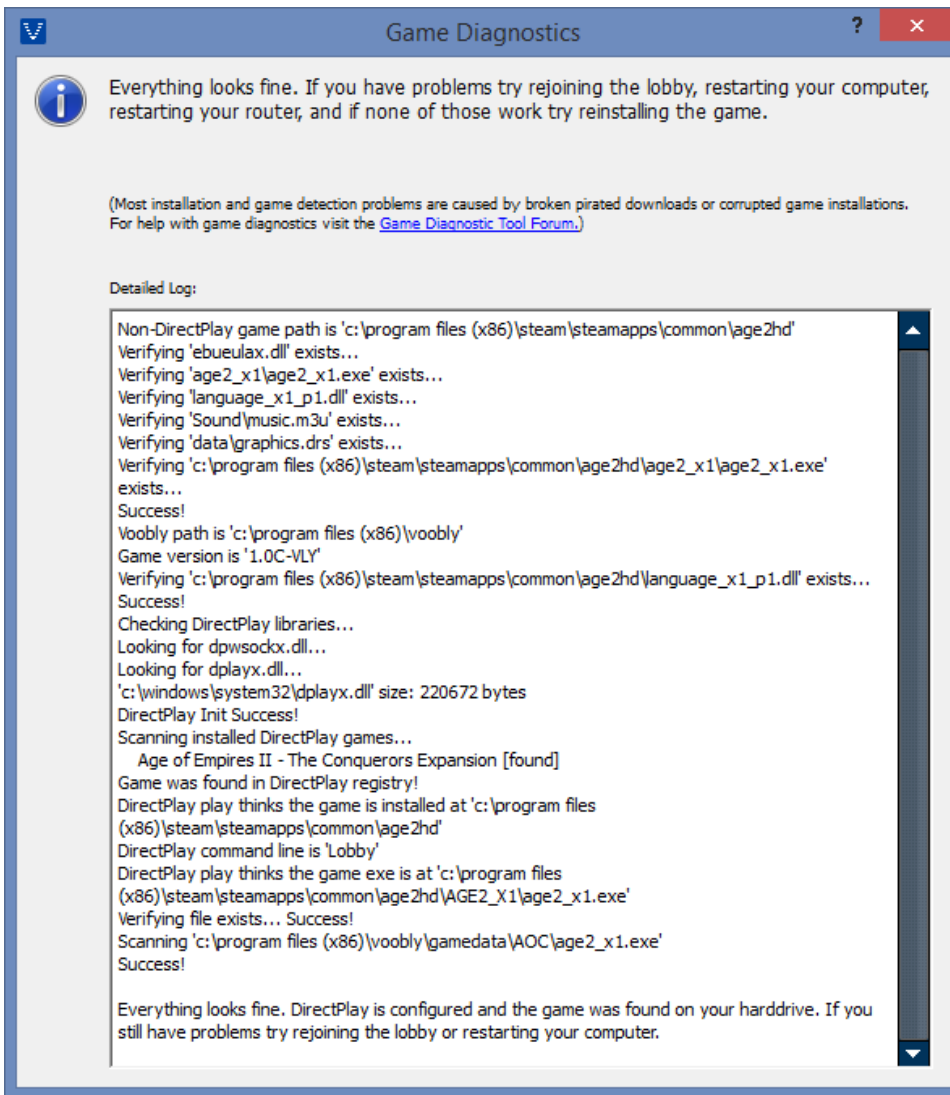
16. Complete setup by clicking **Finish**.



17. Close Game Diagnostic, **DO NOT** click Yes or No again. Also close the game lobby and re-enter the lobby again.



18. Now open the Game Diagnostic again, by clicking **Game Diagnostic** in menu **Options**.



19. You are done!

Manual installation of the compatibility patch

1. Navigate to the following web site: <https://www.memberplus.org/> to download latest version of the compatibility patch.



2. Follow the Steps 1 - 11 in the **Step-by-Step Guide** above.

Related articles

- [KB1031 How to play Age of Empires II HD on Voobly](#)

- [KB1036 How to install Age of Empires II HD](#)
- [KB1054 Clean installation of Aoe2HD with compatibility patch](#)
- [KB1019 Clean installation of Age of Empires II with the latest patches](#)
- [KB1041 Macintosh Support for Voobly](#)